

Customer Watch Repair and Mail Service Form

Shaver & Time World

27326 Grand River Ave.

Redford, MI 48240

Phone. 313-534-0736 / Fax. 313-952-2116

Please print, complete and return this form with your watch so we may expedite the repair process. We would like to Thank You in advance for doing business with Shaver & Time World.

Instructions

1. Complete all of the requested information in Section I and II.
2. Review Section III to learn more about the repair process, and to indicate if you would like us to automatically proceed with your repair.
3. Wrap your watch securely in packaging materials in a sturdy box, along with the appropriate shipping and handling fee.
4. Watches purchased within the previous year qualifying for warranty must include documentation; applicable warranty card, a copy of the original sales receipt and the appropriate shipping and handling fee.
5. No documentation required for other repairs.
6. Ship via the courier of your choice, but you may wish to choose a method that allows you to track the package. Remember to insure the watch for the full replacement value.

Section I – Customer Information

Name: _____ Date: _____
Address: _____ City: _____ State: _____ Zip: _____
Phone: _____ Cell: _____ Email: _____

Section II – Watch Information

Watch Description (Please include all available information such as Model, Description, serial #(case back numbers) and strap or bracelet description: _____

Dial Color: _____ Approximate Age: _____ Date of Purchase: _____

Is Warranty Paperwork Enclosed? Yes: _____ No: _____

Problem or Service Requested (check all that apply and comment as needed)

Not Running: _____ Strap/Bracelet: _____ Crystal: _____ Dial/Face: _____

Crown: _____ Clasp: _____ Hands: _____ Moisture/Condensation: _____

Comments: _____

Section III – Repair Process

1. After we receive your watch, we will perform an inspection in order to provide you with an estimate/evaluation.
2. To expedite the evaluation and repair process, you can **pre-authorize the repair*** up to a specific dollar amount. If you agree to pay for the repairs up to the amount(s) below, **please check the appropriate box and provide a valid credit card number and signature (we accept Visa, Master Card and Discover)** Shavers World will then prioritize your watch repair.

***Pre-authorization can reduce the turnaround time by approximately 10 days.**

Automatically proceed with my repair if the total cost, including shipping and handling, is:

_____ \$25.00 or less _____ \$60.00 or less _____ \$100.00 or less
_____ \$40.00 or less _____ \$80.00 or less _____ \$ or less

Visa, MC or Discover# _____ Exp Date: _____

Billing Address: _____ CSC # _____

_____ Zip _____

Signature: _____ Date: _____

***Note: If the repair estimate is over the amount you checked, or if you do not preauthorize the work, we will NOT do any work until we speak to you first.**