

Customer Watch Repair and Mail Service Form

Shavers World

27326 Grand River

Redford, MI 48240

Phone. 313-534-0736 Fax. 313-534-0737

Please print, complete and return this form with your watch so we may expedite the repair process. We would like to thank you in advance for doing business with Shavers World.

Instructions

1. Complete all of the requested information in Section I and II.
2. Review Section III to learn more about the repair process, and to indicate if you would like us to automatically proceed with your repair.
3. Pack your watch securely in padded wrapping materials in a sturdy box and seal with tape. Please include your valid warranty card or a copy of the original sales receipt for applicable warranty work along with the appropriate shipping and handling fee.
4. Ship via the courier of your choice, but you may wish to choose a method that allows you to track the package. Remember to insure the watch for the full replacement value.
5. Please contact us within 5 days of shipping your item for status (313-534-0736).

Section I – Customer Information

Name: _____ Date: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: _____ Cell: _____ Email: _____

Section II – Watch Information

Watch Description (Please include all available information such as Model, Description, serial # (case back numbers) and strap or bracelet description:

Dial Color: _____ Approximate Age: _____ Date of Purchase: _____

Is Warranty Paperwork Enclosed? Yes: _____ No: _____

Problem or Service Requested (check all that apply and comment as needed)

Not Running: _____ Strap/Bracelet: _____ Crystal: _____ Dial/Face: _____

Crown: _____ Clasp: _____ Hands: _____ Moisture/Condensation: _____

Comments: _____

Section III – Repair Process

1. After we receive your watch, we will perform a thorough inspection in order to provide you with an estimate/evaluation.
2. To expedite the evaluation and repair process, you can **pre-authorize the repair*** up to a specific dollar amount. If you agree to pay for the repairs up to the amount below, **please check the appropriate box and provide a valid credit card number and signature (we accept Visa, Master Card and Discover)**. Shavers World will then prioritize your watch repair.

***Pre-authorization can reduce the turnaround time by approximately 7 days.**

Automatically proceed with my repair if the total cost, including shipping and handling, is:

_____ \$20.00 or less _____ \$60.00 or less _____ \$100.00 or less
_____ \$40.00 or less _____ \$80.00 or less _____ \$ or less

Visa, MC or Discover# _____ Exp Date: _____

Billing Address: _____ CVV # _____

_____ Zip _____

Signature: _____ Date: _____

***Note: If the repair estimate is over the amount you checked, or if you do not preauthorize the work, we will NOT do any work until we speak to you first.**